

Performance 500 Limited Warranty

This document covers the limited warranty provided on Performance 500 (“P-500”) motor oils you have purchase from Southern Counties Oil Co., a California Limited Partnership (“SC Fuels”). P-500 and its manufacturers warrant that the motor oils conform to SC Fuels’ written specifications for those products and comply with the product performance claims applicable to each such products, if any, expressed in writing. SC Fuels will, at its option, replace at no charge or refund the purchase price of any P-500 motor oil not conforming to this limited warranty.

Additionally, SC Fuels will pay to repair damage (parts and labor only) to your equipment to the extent the damage is, in SC Fuels’ opinion, directly caused by the failure of the P-500 to conform to its specifications or comply with its written product performance claims, provided SC Fuels is furnished with satisfactory documentation demonstrating:

- the equipment meets and was operated in accordance with the manufacturer’s specifications for the equipment and was used under normal operating conditions and in accordance with the manufacturers operating instructions and limitations, including speed, load, and temperature; and
- the equipment was maintained in accordance with the manufacturer’s recommendations including compliance with product selection, monitoring and drain recommendations.

To file a claim under this warranty:

- Contact SC Fuels customer service within 72 hours of the equipment failure at **css@scfuels.com**
- Retain at least 8 ounces of P-500 product in failed engine for laboratory testing by SC Fuels at the expense of SC Fuels.
- Furnish copies of your equipment maintenance records and/or make parts and operating records available for inspection upon request.
- Do not repair, replace or change the oil or otherwise alter the engine before an SC Fuels representative can inspect the damage.

This limited warranty excludes P-500 motor oils not installed by a certified professional service facility, any product storage error made by the facility, use of our product in mechanically unsound equipment that has a pre-existing mechanical issue, abnormal operations, abuse, negligence, alteration from original manufacturers or situations where the vehicle’s lubricant requirements do not match the specifications of P-500 products. The use of additives, other brands of lubricants, and alterations not approved by SC Fuels will void all warranties. Repair and replacement of equipment due to normal wear and tear is not covered under this warranty. Engine failure due to contaminants such as water, dirt, fuel, anti-freeze, or negligence is not covered by this warranty.

The remedy listed here will be your only recovery. ALL OTHER WARRANTIES AND CONDITIONS, WHETHER EXPRESS (EXCEPT THE LIMITED WARRANTY SPECIFICALLY MADE ABOVE), IMPLIED, OR COLLATERAL ARE DISCLAIMED BY SC FUELS AND ITS MANUFACTURERS. SC FUELS AND ITS MANUFACTURERS SPECIFICALLY DISCLAIM ANY IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE. SC FUELS SHALL NOT BE LIABLE TO YOU OR TO ANY OTHER PERSON FOR ANY SPECIAL, CONSEQUENTIAL, INCIDENTAL, OR INDIRECT LOSSES OR DAMAGES ARISING FROM THE USE OF P-500 SOLD HEREUNDER.